



Southwestern Child Development Commission, Inc.

...excellence in early childhood education

"Providing Quality Services for Young Children since 1972"

December 4, 2018

Mr. Don Adams
Jackson County Manager
401 Grindstaff Cove Road
Suite A-207
Sylva, NC 28779

Dear Mr. Adams:

I would like to thank you for your past assistance with the Jackson County Homeless Program (JCHP) and let you know how pleased I am that we are again going to provide direct services and case management for the Jackson County homeless population. Southwestern Child Development began offering the case management services in 2014 and assumed the role of overseeing the shelter services in 2017.

The Jackson County Homeless Program has been working on the various connections with the hotels and updating the information on the services provided, dates of the services and the expectations for the clients. Staff in the JCHP have also pursued several sources of funding. To date the funds received include: \$1000 from the Great Smokies Health Foundation for assisting the homeless with medical expenses; \$2100 from the Emergency Food and Shelter ... for rental assistance, food assistance and hotel expenses; \$20,000 from the Evergreen Foundation for salaries, communication and travel expenses; and there is a pending application for \$9,984 from the Emergency Service Grant for salary, phone and hotel costs. With all of these funds along with the \$85,000 given to the program from the Jackson County Commissioners we have a somewhat smaller budget than last fiscal year. Funding will allow us to offer 6-8 rooms during the coldest months. Our goal for the year is to work with clients to assist them to be housed more quickly, find informal networks for temporary housing and staff will refer those who need greater services to other programs.

Southwestern is still actively working with Rapid Rehousing, through the administration of that program for the eight western counties. I would like our staff to reach out to our community partners to let them know what services JCHP provides and what services are beyond our scope. We hope to arrange staff presentations for county departments and other partnering agencies.

Serving Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain Counties
A Child Care Resource and Referral Agency

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Haywood County Office
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Cherokee County Office
P. 828-837-9155
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JCHP continues to work closely with local churches and Community Table to provide evening meals for the clients during the week and are grateful to all of the funders for their support of this program.

I have attached a list of the services provided by the JCHP. Southwestern looks forward to working with Jackson County again this year.

Sincerely,

Sheila Hoyle
Executive Director

**Services Provided by the Jackson County Homeless Program
2018-19**

Case Management

Provided July 1 – June 30

Case management focusing on permanent housing and referrals for other services once housing is obtained.

Meet with the clients for the intake packet

Regular meetings to assist with obtaining permanent housing

Referrals to funding assistance for permanent housing including but not limited to:

- Rapid Rehousing
- Section 8
- Veteran's Services
- Permanent Supportive Housing

Assist with transportation needs

Vouchers for Jackson County Transit are provided: Transit MUST be arranged by client

Transport when necessary

Refer to additional services including but not limited to:

- Employment
- Mediation
- Mental Health providers
- Medical Healthcare providers
- Department of Social Services
- Childcare Subsidy

Medical financial assistance (limited funds)

For prescriptions

Vision

Dental

Shelter

Oversee the clients in shelter

Assist with arrangements for some meals, as possible

Work with the hotel staff to maintain the rules of the hotel

Shelter

Provided November – March (when cold weather begins and ends)

Shelter is limited to the availability of hotel rooms based on funds

Shelter is in a local pre-selected hotel/motel

Shelter is limited to 30 days with the potential for 45 if progress toward permanent housing is significant