



JACKSON COUNTY

Tax Administration

Land Records Frequently Asked Questions

Q: What does the Land Records Office do?

A: The Land Records Division is responsible for mapping and maintaining property and GIS data used for taxation, public inquiry and legal research. Land Records uses deeds, plats, wills and other documents of record to maintain the official index of property location and ownership in Jackson County.

Q: Can I get an aerial photo of my property?

A: Yes, please visit our GIS Property Map Viewer: <https://gis.jacksonnc.org/rpv/> .

Q: Can I find out who owns property next to mine?

A: Yes, please visit our GIS Property Map Viewer: <https://gis.jacksonnc.org/rpv/> .

Q: Where can I get a copy of my deed or plat?

By visiting the Register of Deeds website:

<http://deeds.jacksonnc.org/External/LandRecords/protected/v4/SrchName.aspx> .

Q: Can I combine all of my parcels into one?

A: Yes, all parcels must be contiguous (touch one another) and the owner of record is exactly the same. If that is the case you may record an Instrument of Combination with the Jackson County Register of Deeds. We recommend consulting with an attorney regarding the potential impacts of combining parcels. Once combined, any future subdividing of the resulting parcel will be subject to compliance with any Jackson County Development Ordinances.

Q: I had my property surveyed and my acreage changed. Why do my tax records not reflect the new acreage?

A: The survey must be recorded with the Jackson County Register of Deeds. Recording information can be found on their website: <https://www.jacksonnc.org/register-of-deeds/plats> . Parcels are taxes based on how they appear in recorded documents as of January 1 of each year; the acreage change will take effect the following tax year and may result is a change in property value.

Q: My mailing address is incorrect, how can I get it changed?

A: By providing the address change to the Land Records Division. This submission can be in person, by phone at 828.586.7539, by mail at 401 Grindstaff Cove Rd., Ste. 112 Sylva, NC 28779 or by email at taxadministration@jacksonnc.org.

Q: My spouse passed away, how can I get their name removed from the tax records?

A: By recording a copy of their death certificate with the Jackson County Register of Deeds, or by notifying the Land Records Office of estate proceeding with the Jackson County Clerk of Court.

Q: I recently got married / divorced and changed my name. How can I change the tax records to reflect the name change?

A: By recording an affidavit of name change with the Jackson County Register of Deeds.

Q: When do you send tax bills? When are they due?

A: Property tax bills are sent mid-August. The bills are due September 1 and delinquent after January 5 of the following year.

Q: I sold my property this year. Why did I receive the tax bill?

A: North Carolina General Statutes require that the tax bill be sent to the owner of record as of January 1 of each year. A separate notification is sent to the new owner. You may review your closing documentation to ensure that your tax liability for the year has been satisfied.

Q: My mortgage company pays my tax bill, why did I receive it?

A: As required by North Carolina General Statute, the property tax bill is sent to the owner of record as of January 1. It is the owner's responsibility to ensure that the mortgage holder pays the property taxes.

Q: I own property with others, why can't we all get a copy of the tax bill?

A: Only one tax bill is generated for each property in the county. Duplicate copies of the tax bill can be retrieved by visiting the Tax Collector's website:

<https://jacksonnctax.com/taxes.html#/>