

# 10 BENEFITS

municipalities have achieved through transforming their processes with Tyler's online civic solutions.



## Purposeful Transformation to Online Permitting & Licensing

Gain efficiencies on community development projects and foster citizen engagement digitally by modernizing your civic technology.

**ENABLE A MOBILE WORKFORCE** HENDERSON, NEVADA, **SAVED \$250,000+** EACH YEAR SINCE IMPLEMENTING MOBILE INSPECTIONS



**PROCESS MORE PERMITS IN LESS TIME** LAKE COUNTY, ILLINOIS, **25% INCREASE** OF PLANNING, BUILDING, & DEVELOPMENT PERMIT APPLICATIONS SUBMITTED ONLINE



**OPTIMIZE RESOURCES TO INCREASE EFFICIENCY** TULSA, OKLAHOMA, COMPLETED **14% MORE ANNUAL INSPECTIONS WITH SAME STAFF**

### CUT COSTS



MARCO ISLAND, FLORIDA, **SAVED \$100K** BY ELIMINATING OUTSOURCED SCANNING

### REDUCE WALK-IN CUSTOMERS

KANSAS CITY, MISSOURI, **DECREASED WALK-IN TRAFFIC BY NEARLY 2,500 RESIDENTS ANNUALLY**

### IMPROVE APPROVAL

TEMECULA, CALIFORNIA, EXPERIENCED **24-48 HOURS FASTER** SUBMISSION OF PLANS TO APPROVAL

### INCREASE ONLINE PAYMENTS



LAKE FOREST, CALIFORNIA, EXPERIENCED **3X** THE NUMBER OF PAYMENTS BEING RECEIVED ONLINE

### GO PAPERLESS

EL CAJON, CALIFORNIA, WENT FROM A PAPER-BASED ENVIRONMENT TO A COMPLETELY VIRTUAL ENVIRONMENT IN

**30 DAYS**



### INCREASE CITIZEN 311 REPORTING

TEMECULA, CALIFORNIA, ACHIEVED A **400-500% INCREASE IN CITIZEN 311 REPORTING THROUGH THE CITY'S APP**



### INCREASE CITIZEN ENGAGEMENT

RICHMOND, VIRGINIA, **INCREASED MORE THAN 700 USERS** TO ONLINE PORTAL OVER A MONTH

