Understanding your permit detail screen:

Permit Details | Tab Elements | Main Menu



If you click on the header with the red mark it will show you what you're missing. Be sure to click the arrow to expand the review box:

Туре:	Land Development Application	Status:	In Review	Project Name:	^
IVR Number:	100053	Applied Date:	10/24/2024	Issue Date:	
District:	Cashiers	Assigned To:		Expire Date:	
Finalized Date:					
Description:	NEW HOUSE W/ SEPTIC				
ummary Locations	Fees 1 Reviews 1	nspections Attachment	s Contacts Sub-	Records More Info	
DA Review					^
Submittal Status	Received Date	e	Due Date	Completed Date	
Requires Re-submit	10/24/2024	ł	11/04/2024	10/24/2024	
Erosion Control	• Requires Re-submit • Qua	Ills Tiffany • Complete	ed : 10/24/2024		\bigcirc
Due Date	Completed	Date			
11/04/2024	10/24/202	24			
Correction (1)					
Correction Type	General	Category	General Correction		
Corrective Action	N/A				
Comment	Submit site plan				

Once these are taken care of the red will go away. Any step that is complete on the first Summary tab will turn green.

If you have a permit that requires an LDA before it can be issued, you will see the related permits under the Sub-Records tab:



To request inspections, those have to be dropped into the permit by office staff. If your inspection isn't showing on the list, please contact the appropriate office and we can either pull the inspection or add it in the system so you can request it online. You can click the shortcut on the Summary tab, or you can request inspections from the list on the Inspections tab, either will work. You can request more than one inspection on the Inspections tab, however.



To request multiple inspections, check the box next to the ones that you want and click Request Inspection at the bottom of the screen:

existing Inspections				Sort Description
View Inspection	Description	Status Request Date	Scheduled Date	Inspector Action
lo records to display.				
Request Inspections				Sort Order
Description	Reinspection	1 Action		
Above Ceiling	No			
Building - Final	No			
Building - Sewer	No			
Consultation	No			
Deck - Final	No			
Deck Footing	No			
DWV Inspection	No			
Electric - Final	No			
Electric - Rough	No			
Electrical Service Change	No			

Request Inspection

When you go to this next screen you need to be sure that you enter the requested date and hit Submit on each:

Request Inspections (2)					
					*REQUIRED
1 #BLDR-2024-000	07				×
Inspection Type:	Deck - Final	Case Type:	Manufactured Home		
Address:	357 FRANK ALLEN RD CASHIEI	RS, NC 28717			
	* Requested Date	11/05/2024		▲ AM ▼	
	Comments/Gate Code				
☑ Use same date for all					
					Submit
2 #BLDR-2024-000	07				×
Inspection Type:	Building - Sewer	Case Type:	Manufactured Home		
Address:	357 FRANK ALLEN RD CASHIEI	RS, NC 28717			
	* Requested Date	11/05/2024		* AM ~	
	Comments/Gate Code				
					Submit

When you click Submit, you'll notice that one has a green check and the other is unchanged, this means only one has been requested:

spection Type:	Deck - Final				
ase Type:	Manufactured Home				
ddress:	357 FRANK ALLEN RD CASH	HIERS, NC 28717			
equested Date	11/05/2024				
omments/Gate Code					
	S				
	V				
#BLDR-2024-000	7				
#BLDR-2024-000	7 Building - Sewer	Case Type:	Manufactured Home		
#BLDR-2024-000 Inspection Type: Address:	7 Building - Sewer 357 FRANK ALLEN RD CASHIEF	Case Type: RS, NC 28717	Manufactured Home		
#BLDR-2024-000 Inspection Type: Address:	7 Building - Sewer 357 FRANK ALLEN RD CASHIER • Requested Date	Case Type: RS, NC 28717 11/05/2024	Manufactured Home	AM ¥	
#BLDR-2024-000 Inspection Type: Address:	7 Building - Sewer 357 FRANK ALLEN RD CASHIEF Requested Date	Case Type: RS, NC 28717 11/05/2024	Manufactured Home	AM ¥	

Just be sure all inspections have that green check before you get out of this screen:



If you click on the Calendar link on your customer portal, it will show you all of the inspections that you have scheduled for the day. They will not show on this calendar until we have them scheduled in the office. For best accuracy, wait until after 8:30 am on the day of the inspection to check this. If you click on the inspection it will tell you the permit number, inspection type, and who has the inspection:

		Home	Apply Map Report	Search Q Calendar			
Sunday	Monday	Tuesday	January 202 Month Week Today Wednesday	25 Day	Friday	Saturday	Inspection Details
29	30	31	1	2	3	4	Inspection Type Mechanical - Final Inspection Number 000023-2025 Linked Case Number MISC-2025-0005
5	6	7	8	9	10	11	Scheduled Date 01/24/2025 Inspector Name Tony Elders Close
12	13	14 3 000018-2025	15 2 000019-2025 000020-2025	16	17	18	
19	20	21	22	23	24 1 000023-2025	25	

If you have multiple inspections and you're not sure which job this is, you can click the blue permit number and it will open up the permit so that you can see which job this is.