



MEMBER SERVICES

quick reference

Resource	Getting the most out of your plan
BLUE CONNECT	Your online source for tools and information about your health plan. Access Blue Connect from any mobile device at BlueConnectNC.com .
BLUE CONNECT MOBILE APP	Our free Blue Connect Mobile app helps you manage your health plan and includes features such as Fingerprint/Touch ID Sign-In, click-to-call and in-app messaging with customer service, digital ID card and is available in Spanish.
HEALTH LINE BLUE®	Receive 24/7 telephone support from our nurses: 1-877-477-2424
BLUE365	Find exclusive member discounts from top retailers with Blue365. Visit bcbsnc.com/blue365 .
HEALTHY OUTCOMES WELLNESS	Access health and wellness resources that address a wide range of health needs. Visit BlueConnectNC.com and click on Wellness.
BLUE DISTINCTION CENTERS & BLUE DISTINCTION CENTERS+	Find a center near you at BlueConnectNC.com . Click on HealthNAV and select Find a Doctor, Facility or Medical Costs. Narrow your search results by clicking "Blue Distinction Recognition" under "Refine your results".
BLUE CARD PROGRAM	Find in-network care away from home at BlueConnectNC.com . Click on HealthNAV and select Find a Doctor, Facility or Medical Costs or call Blue Cross Blue Shield Global Core at 1-800-810-BLUE (2583) .
HEALTHNAV	Find the right doctor, find the right health care facility, read patient reviews and get cost estimates for care with HealthNAV. Visit BlueConnectNC.com and click on HealthNAV.
NURSE SUPPORT	Our registered nurses can help you understand benefits and recommend programs designed to meet your specific needs. Visit bcbsnc.com/advocate. If you need support for a complex condition, please call 1-800-218-5295, press # and then dial extension 55547.

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