



MaryShell Zaffino, MD
Family Medicine, Blue Ridge Health Center

Blue Ridge Community Health Services *Sylva Health Center*



Federally Qualified Health Centers (FQHC), (aka Health Centers)

Grant program authorized under Section 330 of the Public Health Services Act as amended by the Health Centers Consolidation Act of 1996.

- Community Health Centers (CHC) – Section 330(e)
- Migrant Health Centers (MHC) – Section 330(g)
- Health Care for the Homeless (HCH) – Section 330(h)
- Public Housing Primary Care (PHPC) – Section 330(I)

The “330” grant is offered competitively every three years and reviewed every year.



Celestine
Dental Patient



Amber Austin

"I feel that I have a doctor in my corner helping me help Trey reach his full potential."

Our Mission

To provide quality healthcare that is *accessible* and *affordable* for all.

What makes BRCHS different from other health providers or doctor offices?

We provide services that are available to all with fees adjusted based on ability to pay. Because of our commitment to serve all, we serve a disproportionately high percentage of low-income and uninsured patients.



Andrew Morris, MD, Family Medicine
Hendersonville Family Health Center

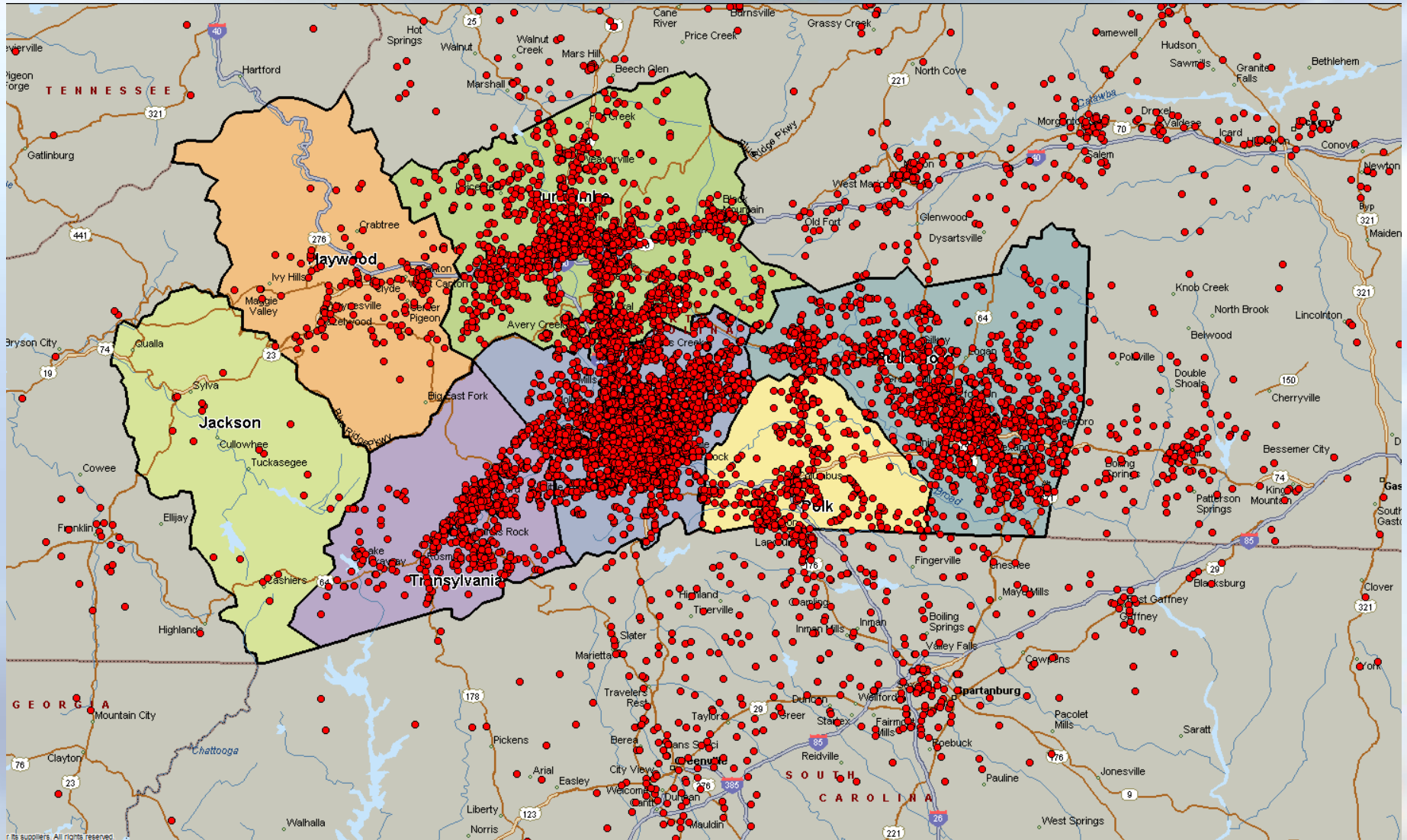
Our sites located in or serve a high need community, designated as medically underserved and having a high percentages of people living in poverty.

We are a private, non-profit organization governed by a community board composed of a majority (51% or more) of health center patients who represent the population served.

We provide comprehensive primary health care services as well as supportive services (education, interpreting and transportation, etc.) that promote access to health care.

Required Services

- Comprehensive primary care
- Diagnostic laboratory & radiology services
- Preventive services
- Prenatal, Intrapartum and perinatal services
- Cancer and other disease screening
- Well child services
- Immunizations
- Family planning services
- Preventive dental services
- Mental health services; Psychiatry
- Urgent Care; Minor injuries
- Pharmacy
- Nutrition
- 24/7 access to care
- Eligibility workers
- Case management services
- Interpreting
- Outreach & health education
- Transportation



Providers/Program

Primary Medical Care

- Family Practice physicians
- Pediatric physician
- Advanced practice providers (NP/PA)
- Family medicine residents (Teaching Health Center)

Dentistry

- Dentists
- Dental Hygienists

Behavioral Health Services

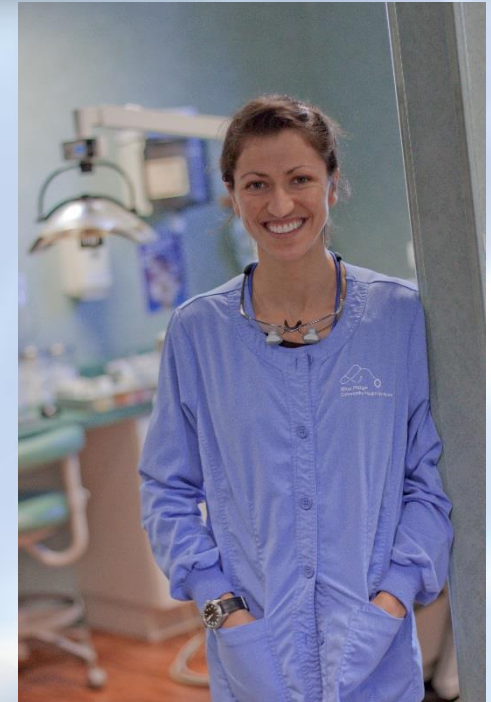
- Psychiatrists; Psych NP
- Counselors (LCSW, LPC, LCAS)

School Health Program

Licensed Dietitians

Discount Pharmacy Programs

Community Outreach & Health Education



Danielle Rowland, DDS
Brevard Health Center



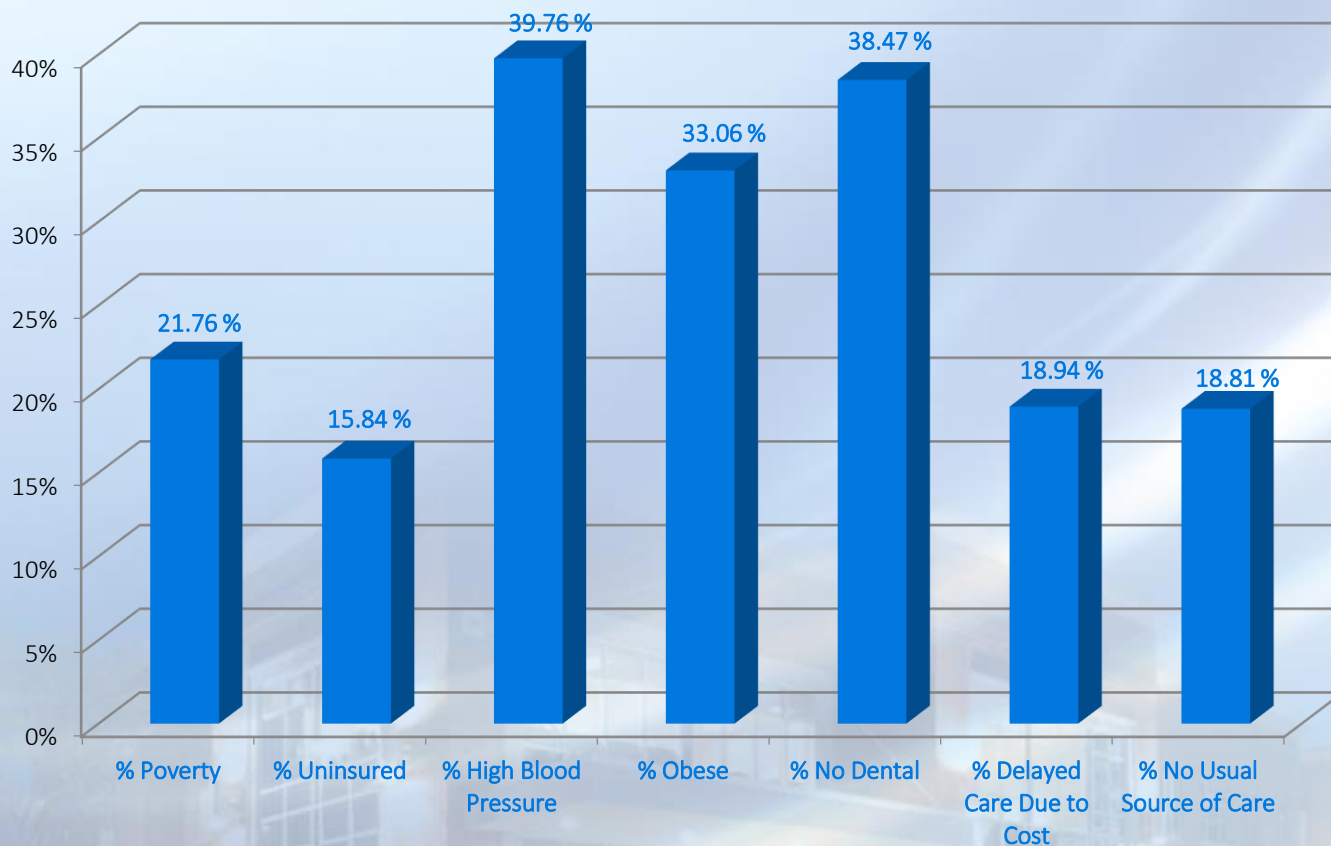
- Joint Commission Accredited for Patient Safety and Quality **-and-** Primary Care Medical Home (PCMH)
- Recognized by National Committee for Quality Assurance (NCQA) as a Level III Patient Centered Medical Home (PCMH)



The Need in Jackson County

ZCTA	Post Office Name	State	Total Population, 2010-2014	Low-Income Pop, 2010-2014	Population Uninsured, est. 2014	Population with Medicaid and Other Pub Ins, est. 2014
Summary:			36,366	14,939	5,762	5,689
28717	Cashiers	NC	2,274	942	329	307
28736	Glenville	NC	731	215	104	97
28783	Tuckasegee	NC	1,080	406	195	175
28723	Cullowhee	NC	10,339	4,188	2,061	1,772
28779	Sylva	NC	16,999	6,993	2,884	2,968
28789	Whittier	NC	4,863	2,161	859	965
28707	Balsam	NC	80	34	14	12

The Need in Jackson County



Uniform Data System
US Census Data
American Community Survey
CDC Behavioral Risk Factor Surveillance System

Timeline

- Late summer 2013 - Conversations began with several health safety net providers (Good Samaritan, Health Department, Harris Regional, Vecinos, WCU) about how we might work together to expand care in Jackson County.
- In 2015, Good Samaritan Clinic initiated a strategic planning process to guide their operations and explore options for long-term sustainability, which resulted in a Letter of Intent being signed between Good Samaritan and BRCHS in May 2016.
- Harris Regional Hospital then committed their support of the project through a community benefit grant to help offset some of the costs of caring for the uninsured.
- BRCHS will be applying for grant funding made available through the Affordable Care Act that will allow for funding expanded services as a New Access Point (“NAP”). The process is competitive.
- BRCHS will assume the clinical operations of Good Samaritan. There are no plans to dissolve the Good Samaritan Clinic. The Board of Directors is currently exploring opportunities to provide some supportive “wrap around” services for Sylva Health Center, including those services that support its mission to care for those in need through volunteerism.

NAP grant planning

BRCHS notified HRSA of our intent to apply for the NAP grant funding on June 9. The NAP grant application due July 15.

At a minimum, the application **must** include letters of support from the following:

- Harris Regional Hospital

- County Government, including DSS and Health Department

- Elected Officials; local, state and federal

- NC Department of Medicaid

- Other safety net providers

Announcements of NAP awardees are expected by December, 2016 (however, the federal government works at its own pace).

Sylva Health Center is planned to be open in first quarter 2017.

The availability of NAP funding will determine what services can be offered.

If funded under the NAP grant, Sylva Health Center will provide:

- Family medicine including pediatrics
- Behavioral health including psychiatry and addiction treatment,
- Nutrition, health education
- Pharmacy
- Dental services, either provided directly or in collaboration with other safety net dental providers in the county.

If not funded under the NAP grant, the Sylva Health Center services will include: Family Medicine including pediatrics, health education and discounted medication programs with assistance from a community benefit grant provided by Harris Regional.

In either case, prior to opening, the Sylva Health Center will require approval by the Health Resources Service Administration (HRSA), the federal agency responsible for health center grant oversight.

How County Government Can Help

1. Write a Letter of Support for the project by July 8.
2. Encourage other County government agencies to do the same.
3. Tell others about the collaborative nature of this project that will bring additional primary care access for the individuals and families in Jackson County.

Thank you.

Questions?

Jennifer Henderson

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